

ASIC Information Sheet

If we do not receive your confirmation at that time, you will not have insurance cover for your goods in storage.

The message we are required to provide you by law is as follows:

Dear TOPBOX STORAGE customers

You can say no to being sold this insurance. It is not compulsory.

Salespeople must wait 4 days before selling you insurance as an 'extra' to your main purchase.

You can say 'no' to being contacted about customer storage insurance sold by TOPBOX STORAGE by info@topboxstorage.com.au or via either of the contact details below.

You can opt-out of being contacted about any insurance as an 'extra' to your main purchase by contacting TOPBOX STORAGE via the details below.

If you are unsure, consider your situation and ask yourself:

Do I need and understand this insurance?

Consider what the policy covers and what it excludes. You may already have other insurance or arrangements that will cover any potential loss or damage.

Could I get a better deal somewhere else?

Consider if another insurance product or company can better meet your needs. You may be able to shop around for a better deal.

For more information, visit <https://Moneysmart.gov.au/add-on-insurance>

TOPBOX STORAGE

Call : 1300 867 269

Write to : info@topboxstorage.com.au

QBE Insurance

Call : 1300 650 503

Write to :

- **complaints@qbe.com, to make a complaint;**
- **privacy@qbe.com, to contact about privacy or your personal information;**
- **customercare@qbe.com, to give feedback or pay a compliment**

This Customer Information is provided as a requirement of the *Australian Securities and Investments Commission Act 2001* to reduce the number of poor-quality insurance products being sold in Australia.